



## Court Cancellation Policy

This policy refers to squash and indoor tennis courts only.

- If a cancellation is made more than 48 hours before a booking, a full refund will be given.
- If a cancellation is made less than 48 hours before a booking a full refund will only be given if the court is subsequently re-booked. Otherwise there will be no refund.
- If a booking is made in error and is cancelled within 15 minutes of it being made a full refund will be given
- If you do not add an opponent to your booking (and therefore your court is auto-cancelled the night before the booking) you will not get a refund.
- In exceptional circumstances, the Club Manager has discretion to provide a full or partial refund.